

Welcome



**Tuesday,
March 30, 2021**



Chairman Remarks

Steve Monteith
MTAC USPS Co-Chair

Bob Schimek
MTAC Industry Co-Chair

USPS 10-Year Strategic Plan Delivering For America

Our Vision and Ten-Year Plan
to Achieve Financial Sustainability and Service Excellence.



https://about.usps.com/what/strategic-plans/delivering-for-america/?utm_source=deliveringforamerica&utm_medium=print&utm_campaign=uspscomminternal

New MTAC Members

NEW MEMBER REPRESENTATIVES

- **Rob Hanks, Postal Customer Council Advisory Committee (PCCAC)**
- **Trish Jette, Greeting Card Association (GCA)**
- **Kelly Reichman, Greeting Card Association (GCA)**

2021 MTAC Dates*

- January 26 – 28, 2021
- March 30 – April 1, 2021
- June 29 – July 1, 2021
- November 2 – 4, 2021

*Please visit [PostalPro](#) for additional information.

2021 Meetings*

Atlantic	February 18, March 18, April 8, April 22, May 6, and June 3, 2021
Central	March 24, July 20, 2021, and Winter 2021
Southern	March 2 and August 10, 2021
Western-Pacific	Winter 2021

*Please be sure to check the AIM section on PostalPro for updates as additional meetings are confirmed.

1:30 PM – 1:35 PM	<i>Welcome and Introductions Chairman Remarks</i>	Steve Monteith – MTAC USPS Co-Chair Bob Schimek – MTAC Industry Co-Chair
1:35 PM – 3:00 PM	<i>USPS 10-Year Strategic Plan “Delivering For America”</i>	Louis DeJoy , Postmaster General and Chief Executive Officer Kristin Seaver , Chief Retail & Delivery Officer & EVP Isaac Cronkhite , Chief Logistics and Processing Operations Officer and EVP
3:00 PM – 3:15 PM	<i>Break (15 mins)</i>	
3:15 PM – 3:45 PM	<i>Customer Experience, Product Solutions, Business Technology Focus Group Leaders</i>	Kelly Sigmon , Vice President Customer Experience Gary Reblin , Vice President Innovative Business Technology Tom Foti , Vice President Product Solutions
3:45 PM – 4:15 PM	<i>Business Mail Entry & Payment Technology Focus Group Leaders</i>	Marc McCrery , Vice President Technology Applications Tom Foti , Vice President Product Solutions
4:15 PM – 4:30 PM	<i>Break (15 mins)</i>	
4:30 PM – 5:00 PM	<i>Processing and Delivery Operations, Enterprise Analytics Focus Group Leaders</i>	Josh Colin , Vice President Delivery Operations Mike Barber , Vice President Processing and Maintenance Operations Jeff Johnson , Vice President Enterprise Analytics
5:00 PM – 5:10 PM	<i>Vice Chair Election Update</i>	Wanda Senne
5:10 PM – 5:30 PM	<i>Special Recognition and Closing Remarks</i>	Steve Monteith – MTAC USPS Co-Chair Bob Schimek – MTAC Industry Co-Chair

USPS 10-Year Strategic Plan “Delivering For America”

Louis DeJoy

Postmaster General and Chief Executive Officer

Kristin Seaver

Chief Retail & Delivery Officer & EVP

Isaac Cronkhite

Chief Logistics & Processing Operations Officer & EVP

Customer Experience, Product Solutions, Business Technology

Kelly Sigmon

Vice President Customer Experience

Gary Reblin

Vice President Innovative Business Technology

Tom Foti

Vice President Product Solutions

Business Mail Entry & Payment Technology

Marc McCrery

Vice President Technology Applications

Tom Foti

Vice President Product Solutions

Processing and Delivery Operations and Enterprise Analytics

Josh Colin

Vice President Delivery Operations

Mike Barber

Vice President Processing and Maintenance Operations

Jeff Johnson

Vice President Enterprise Analytics

Vice Chair Election Update

Wanda Senne

Special Recognition and Closing Remarks

Steve Monteith
MTAC USPS Co-Chair

Bob Schimek
MTAC Industry Co-Chair

Special Recognition

In Honor Of

John Medeiros

“Thank you for your many years of commitment and dedicated service. You are leaving an indelible impression on the USPS, and the entire mailing industry. Wishing you continued good health and happiness in retirement.”

March 2021



Wednesday Closed Virtual Focus Group Sessions

WEDNESDAY VIRTUAL FOCUS GROUP LAYOUT (30 mins for each mail shape session led by Industry)

	Virtual Session #1	Leaders
	Processing & Delivery Operations/Enterprise Analytics	Adam Collinson
*Colin/Barber/Johnson present on Tues.		
10:00AM – 10:30 AM	Parcels	(Medeiros)
10:30 AM – 11:00 AM	Flats	(S. Smith, C. Kliewer)
11:00 AM – 11:30 AM	Letters	(D. Marinelli, K. Ruppel)

½ hour Break

	Virtual Session #2	Leaders
	Business Mail Entry Payment Technology	Lisa Wurman
*McCrary/Foti present on Tues.		
12:00 PM – 12:30 PM	Letters	(D. Marinelli, K. Ruppel)
12:30 PM – 1:00 PM	Parcels	(Medeiros)
1:00 PM – 1:30 PM	Flats	(S. Smith, C. Kliewer)

½ hour Break

	Virtual Session #3	Leaders
	Customer Experience, Product Solutions, Business Technology	Rose Flanagan
*Sigmon/Reblin/Foti present on Tues.		
2:00 PM – 2:30 PM	Flats	(S. Smith, C. Kliewer)
2:30 PM – 3:00 PM	Letters	(D. Marinelli, K. Ruppel)
3:00 PM – 3:30 PM	Parcels	(Medeiros)



IN TUNE WITH THE TIMES

ORCHESTRATING OUR FUTURE TOGETHER

Registration opens next week. Look for an email with more details.

The rate is \$149 for the two-day event and gives you access to all the recordings for an additional 30 days.